



Vehicle Preparation:

To ensure your safety, (A) apply the emergency brake and (B) read this entire FAQ before beginning.

CAUTION: DO NOT ATTEMPT TO INSTALL THIS OEM NAVIGATION MODULE WHILE THE VEHICLE IS RUNNING OR THE IGNITION IS ON. DISCONNECTING/CONNECTING MODULES WHILE THE VEHICLE IS POWERED MAY DAMAGE THE VEHICLE'S COMPUTER SYSTEM AND/OR NAV MODULE. NOTE, EVEN WHEN THE KEY IS OFF, MANY OF THESE MODULES ARE POWERED.

Always disconnect the negative battery cable for 3 minutes before beginning installation to avoid unintended damage to vehicle systems.

*******Warranty does not cover damage from this type of issue*******

Faq:

- 1: Ford Modules are located behind the 8" screen. Remove the outer trim panels, and screen to access the Sync2 or Sync3 module.
- 2: Sync2 modules are shipped with an SD card for map data. This must be installed in the SD card slot of the vehicle. See the vehicles owner's manual for the location (generally in the center console). If the SD Card is removed the Nav system will not operate. The MAP SD card should not be used for music or any other file. NOTE: Sync3 modules DO NOT come with or require a Map SD Card.
- 3: GM HMI Modules are located either behind the glove box or behind the vehicle radio screen.
- 4: The included antenna is designed to be mounted on the exterior of the vehicle for best results. If not mounting outside the vehicle, the antenna must not be blocked by any metal components. Note, some windshields have a metallic coating, reducing reception. If signal is poor, relocate the antenna and retest.
- 5: After installation, reconnect the vehicle battery and move the vehicle outside to a clear open area to obtain a GPS signal and update the vehicle location.
- 6: Navigation and other operational functions are covered in the OEM vehicle owner's manual. If the vehicle does not have one, the owner can download it from the vehicle manufacturer's website.
- 7: Map data updates can be obtained through the OEM vehicle manufacturer or dealer. See the vehicle manufacturer's website for information pertaining to map updates, errors, or concerns.
- 8: This OEM navigation unit is warranted for a period of 3 years from installation by Rostra Precision Controls for manufacturing defects only. RPC is not and cannot be responsible for the map data supplied with this unit as far as completeness or accuracy is concerned.

Contact Technical Support for other topics, questions, or issues not covered on this form.