

BlackBerry® Tips



1. Changing outgoing call volume settings.

- a. Issue: When I make a call the person I call cannot hear me.
 - Go to Options
 - Select Phone Options
 - Select General Options
 - Select Default Call Volume
 - Select 100%
- b. Issue: When I make a call my voice sounds tinny or strange.
 - Go to Options
 - Select Phone Options
 - Select Enhanced Audio
 - Select Automatic Volume Control : Select Disabled
 - Select Phone Call Audio: Select Boost Bass or Boost Treble(depending on need)

2. Changing incoming call volume settings.

- a. Issue: When I make a call I cannot hear the person I call
 - Go to Options
 - Select Phone Options
 - Select General Options
 - Select Default Call Volume
 - Select 100%
- b. Issue: When I make a call my voice sounds tinny or strange.
 - Go to Options
 - Select Phone Options
 - Select Enhanced Audio
 - Select Automatic Volume Control : Select Disabled
 - Select Headset Call Audio: Select Boost Bass or Boost Treble (depending on need)

3. Changing *Bluetooth*® auto-connect settings.

- a. Issue: Phone automatically connects to Con-Verse Bluetooth® System.
 - Go to Manage Connections
 - Select Bluetooth Options
 - Select CARBT-1234
 - Select Device Properties
 - Select Trusted: Set to Prompt

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